

Manufacture Discontinue

**Bulletin: MD-2004-0086-Global
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Accessory and Add-on Products for Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616)

Manufacture Discontinue Notice Date: February 2004

Last Time Order Date:	October 2004
Last Time Ship Date:	December 31, 2004
Manufacture Discontinue (MD) Date:	Q4 2004
End of Life (EOL) Date:	Q4 2007
Last Supported Software Release:	Full feature support – Succession 3.0 for Meridian 1/Nortel Networks Communications Server 1000; SE07 for the Meridian SL-100 Maintenance support – Applicable software Release at the time of EOL
Market Regions Affected:	Global

Introduction

This bulletin provides notification of the pending Retirement (or Manufacture Discontinuance) for the Accessories, Add-on and piece part products used by the *Meridian Digital (Modular) series of telephone sets. The Notice of Retirement / Manufacturer Discontinue for the sets was previously announced via Bulletin MD-2004-0004-Global - Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616), and Bulletin MD-2004-0084-NA Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616) for the Meridian SL-100.

The Meridian Digital (Modular) series of digital sets, as well as their associated accessory parts and add-ons, will be retired from their respective price catalogs in October 2004 and will not be available for purchase from Nortel Networks after that time. As applicable, Repair and Replacement service (chargeable) will remain in effect during the retirement period.

The normal Retirement period (the time between date of MD to date of EOL) for telephony hardware is three (3) years. The Meridian Digital (Modular) telephone series, and all accessory parts as identified in this MD Bulletin, are targeted to move into End Of Life status no later than Q4 2007. Upon End of Life, repair and replacement service will no longer be available.

NOTE – Specific models of Meridian Digital (Modular) sets and accessories have already been retired in certain market Regions, notably EMEA. This Bulletin announces the minimum global life cycle rating for this product and does not supercede any previous Regional actions. Please check with your local Nortel Networks representative if you require further clarification.

NOTE – the M2016S Secure set is currently excluded from this Notice of Manufacture Discontinue. The M2250 Console is also not included in this retirement action.

Definitions

Manufacture Discontinue Definition – This notice serves as formal communication of Nortel Networks' intent to manufacture discontinue (MD) the product(s) noted. No further orders will be accepted as of the date shown above. The MD of these products should not be interpreted as the discontinuance of any Nortel Networks agreements to support the existing field population. Services to the existing product base will continue to be provided until the End of Life (EOL) date shown above.

End-Of-Life Definition – This notice serves as formal communication of Nortel Networks' intent to end the life of the product(s) noted. No further support will be provided. Emergency recovery and/or upgrades may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOL.

Support and Software Dependencies

During the period of Retirement (MD), telephone sets and their associated accessories are fully supported on all applicable software releases (Current, Active and Sustained releases) until the telephone sets are deemed End-Of-Life. Customer Support is available for these sets. Repair and replacement service (chargeable) is also available.

All feature functionality is expected to be retained at the same level as was valid at the time the sets and accessories were Manufacture Discontinued. Any new feature functionality introduced by system software after the time of set Retirement will not be designed to function on the MD'd sets or accessories. Technical support for any such new functionality will not be provided on MD'd sets.

At this time, Nortel Networks has no plans to make any changes to the switch or call server software to block or in any way prevent these sets or accessories from working in future releases. However, it is important to note that customer support is only available to systems running Current, Active or Sustained software releases. For target software MD dates, please see NOTE below.

The recommended Digital set replacement is the M3900 series.

For Meridian 1, the M3900 sets were first introduced and supported on X11 Release 24.24 / 24.25. However Release 25 software is recommended. While the minimum recommended release is 25.10 or, in Regions where it was introduced, Release 24C (25.08) - to obtain full M3900 feature functionality, Release 25.40B, or later, is recommended. In addition to delivering M3900 Phase 3 feature developments and fixes, this level of software provides the ability to download new versions of M3900 firmware to the switch/server when such firmware is made available (Dynamic PSDL feature).

For SL-100 the M3900 sets were first introduced and supported on MSL11. The minimum system software required for Release 2 M3900 sets is MSL11 for Commercial and MSL12 for Federal software loads.

NOTE – For Meridian 1 - Prior to MD of the Meridian Digital (Modular) telephone series, Release 24 will have also moved into Retirement (October 2004). All previous X11 software releases will be in End-Of-Life status. Therefore, customers requiring support must reside on X11 Release 25 (Release 25.40B recommended) or Succession 3.0 Software. At this level, they will be able to deploy the latest versions of M3900 sets and firmware. Customers seeking to deploy i200x series of IP Telephones must reside on X11 25.30 or later software. Current targets for MD of X11 Release 25 and Succession Release 3.0 are Q3 2005 and Q1 2007, respectively.

Alternative/Replacement Products/Solutions

The M3900 series of sets and their associated accessories are the recommended Digital set replacements for the Meridian Digital (Modular) series.

Customers also have the option of adopting IP Telephone solutions with Nortel Networks i200x series portfolio. The i200x series of IP Telephones and accessories delivers the rich feature set of the M3900 series in tandem with benefits in administration (simpler adds, moves and changes with IP Phones) for reduced costs. The i200x series of IP Telephones also offer customers the ability to deliver new and valued services to users.

Related Product and Sales & Marketing Bulletins

Bulletin MD-2004-0004-Global - Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616), January 2004

Bulletin MD-2004-0084-NA Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616) for the Meridian SL-100, February 2004

Bulletin P 2003-0304-Global - Life Cycle Management Practice, September 2003

Bulletin MD-2004-0001-Global - Generic X11 Release 24 – Notice of Retirement, Dec. 2003

EMEA Bulletin (number TBD) - Digital Telephone Notice of Retirement, December 2003

Bulletin P-2002-1545-EMEA – Meridian Modular Terminals End-of-Life, September 2002

Bulletin EOL-2002-1520-EMEA - Meridian 1 Consoles, Terminals, and EPE Hardware, Aug. 2002

Bulletin 2002-089 – Notice of End-Of-Life Enhanced Peripheral Equipment (EPE), June 2002

Bulletin AP PM 2003-068 – Life Cycle Management Practice, 2003

Bulletin AP PM 2002-45 – Notice of End Of Life (EOL) - Peripheral Equipment/Enhanced Peripheral Equipment (PE/EPE), 2002

Customer Actions

Customers are advised to upgrade their affected hardware and applicable software to ensure full supportability.

For more information, please contact your Nortel Networks account representative. Content herein is not intended to supercede existing customer contractual commitments.

Product Overview

The following table lists the Accessories, Add-ons and associated piece parts used exclusively by the Meridian (Modular) Digital sets scheduled for MD.

Product Description	Product Engineering Code (PEC)
ADM Set Interconnect Cord NE-M4QD (21 in.)	A0275286
Jumpers (8/PK) (M2000 Series)	A0288529
Handset Cord (6 Ft.) - Gray, (M2000 Series)	A0314408
FM HANDSET CORD 9 FT. STD. ASH	A0318327
FM HANDSET CORD 9 FT. STD. GRAY	A0318330
FM HANDSET CORD 9 FT. STD. BLACK	A0334590
ATA/MCA TRANSFORMER	A0688664
Centralized Answering Position Packages (M2616)	AS1030xx
Asynchronous Data Option (M2009, M2112, M2018, M2317)	NT1F09AC
Key Expansion Module Cable, (M2000 Series)	NT2K03BA
Auto Dial Key Cap Package (50/PK)	NT2K0901
Hot Line Key Cap Package (50/PK)	NT2K0904
Display Queue Key Cap Package (50/PK)	NT2K0906
Display Agent Key Cap Package (50/PK)	NT2K0908
Agent Key Cap Package (50/PK)	NT2K0910
Waiting Key Cap Package (50/PK)	NT2K0913
Answer Agent Key Cap Package (50/PK)	NT2K0914
Position Busy Key Cap Package (50/PK)	NT2K0916
Message Indicator Key Cap Package (50/PK)	NT2K0917
Group Call Key Cap Package (50/PK)	NT2K0921
Emergency Key Cap Package (50/PK)	NT2K0922
Program Key Cap Package (50/PK)	NT2K0924
Supervisor Key Cap Package (50/PK)	NT2K0925
Charge Key Cap Package (50/PK)	NT2K0926
Group Pickup Key Cap Package (50/PK)	NT2K0927
Not Ready Key Cap Package (50/PK)	NT2K0928
DN Pickup Key Cap Package (50/PK)	NT2K0929
In-Calls Key Cap Package (50/PK)	NT2K0931
Observe Key Cap Package (50/PK)	NT2K0932
Night Key Cap Package (50/PK)	NT2K0934
Trace Key Cap Package (50/PK)	NT2K0942
Privacy Release Key Cap Package (50/PK)	NT2K0947
Park Key Cap Package (50/PK)	NT2K0949
Stored Number Redial Key Cap Package (50/PK)	NT2K0952
Last Number Redial Key Cap Package (50/PK)	NT2K0953
Display Key Cap Package (50/PK)	NT2K0955
Make Set Busy Key Cap Package (50/PK)	NT2K0956
Ring Again Key Cap Package (50/PK)	NT2K0957
Hold Key Cap Package (15/PK)	NT2K0962
Release Key Cap Package (50/PK)	NT2K0964
Meridian Key Expansion Module, (M2000 Series)	NT2K22VHxx
MERIDIAN DISPLAY OPTION, GRAY (10 LANGUAGE)	NT2K28AB93
MERIDIAN DISPLAY OPTION (3 LANGUAGE)	NT2K28ADxx
Meridian Japanese Display Option	NT2K28KB-xx
EXTERNAL ALERTER I/F	NT2K40WA
Meridian Communications Adapter (M2000 Series)	NT2K65XR

Analog Terminal Adapter (ATA) (M2000 Series)	NT2K68AA
MERIDIAN COMMUNICATOR ADAPTER (MCA)	NT2K69AA
ATA/MCA Jumper Kit	NT2K71AA
Key Cap and Accessory Package (M2006/2008)	NT2K80GA
ATA/MCA Footstand, (M2006, M2008, M2008HF)	NT2K83AAxx
ATA/MCA Footstand, (M2616, M2216ACD)	NT2K83BAxx
Meridian Communications Unit (MCU)	NTND36AA
Blank Brandline Insert, (Package of 250 P0784403) (M2000 Series)	NTZR50AAxx
Faceplate - ADM Hinged Control Cover - Black	P0593977
Key Cap Kit	P0695461
Keycap Package(Green)	P0696298
Key Caps, Green	P0705800
CPLUS Key Cap Labels (Each)	P0714688
Power Supply Board Cable (M2000 Series)	P0723443
Footstand, Single Key Module, (M2000 Series)	P07801xx
Double Key Expansion Module Footstand, (M2000 Series)	P07802xx
Brandline Insert (Blank)	P07843xx
Top Cover Filler Plate, Gray (1 each for M2006, M2008/M2008HF, M2216, M2216 ACD and M2016S)	P0784593

The following table lists the orderable Product and Customer documentation related to the Meridian Digital (Modular) line of sets and accessories to be Manufacturer Discontinued.

M2216ACD Telephone User Guide (English) (Package of 15 P0902629)	NT5F55AC / AS1083
M2216 ACD Quick Reference Guide (French, Release 18)	P0708181
M2216 ACD User Guide (French, Release 18)	P0708182
M2216ACD Telephone User Guide (English)	P0902629
ACD Quick Reference Guide (French)	P0694865
ACD Feature Document (French)	P0695815
ACD Agents Telephone User Guide (French, Release 18)	P0695816
Supervisor Users Guide	P0730129
ACD Supervisor Telephone User Guide	P0813948
ACD 500 / 2500 Set Quick Reference Card (English, Release 19)	P0744255
Standard Telephone User Guide	P0813950
Single Line Telephone User Guide (Trifold) (100/PK)	P0677591
Meridian Communications Unit User Guide and Meridian Communication Adapter Reference Guide	P0743724
Multi-Line CAP User Guide	P0890125
Meridian Communications Adapter User Guide	P0859508
Meridian Communications Adapter User Guide (Package of 15 P0859508)	NT5F54AB
Analog Terminal Adapter Quick Reference	P0872254

Analog Terminal Adapter Quick Reference Card (Package of 15 P0872254)	NT5F49AA
Asynchronous Data Option Installation Procedure (15/PK)	P0661883
Literature Pack (M2216-ACD 1/2)	NT2K80AD
Meridian/Unity III Designation Cards (1 Box of 1000)	P0740421
Feature Key Designation Labels with Telephone Number Card (25/PK) **Note – this item already MD in latest Price Book	P0732496

The following table lists the telephone sets to be Manufacturer Discontinued. These products were also previously listed in Bulletin MD-2004-0004-Global.
NOTE – Some PEC codes have been updated from the original 2004-004 Bulletin.

Product Description	Product Engineering Code (PEC)	Replacement Product Description
Meridian 2006 Single Line Digital Telephone	NTZK06xxyy NT2K05xxyy NT9K05xxyy	M3900 Digital Telephone sets
Meridian 2006 Digital Telephone with Data	NTZK06xxyy NT2K05xxyy NT9K05xxyy	M3900 Digital Telephone sets
Meridian 2006 Digital Telephone with MCA Data	NTZK06xxyy NT2K05xxyy NT9K05xxyy	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone, Basic	NTZK08xxyy NT2K08xxyy NT9K08xxyy	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone with Display	NTZK08xxyy NT2K08xxyy NT9K08xxyy	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone with Display and Data	NTZK08xxyy NT2K08xxyy NT9K08xxyy	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone with Display and MCA Data	NTZK08xxyy NT2K08xxyy NT9K08xxyy	M3900 Digital Telephone sets
Meridian 2008HF Standard Business Digital Telephone, Basic	NTZK08xxyy NT2K08xxyy NT9K08xxyy	M3900 Digital Telephone sets
Meridian 2008HF Standard Business Digital Telephone with Display	NTZK08xxyy NT2K08xxyy NT9K08xxyy	M3900 Digital Telephone sets
Meridian 2216 ACD-1 Basic Telephone	NTZK22xxyy NT2K18xxyy NT9K18xxyy	M3900 Digital Telephone sets
Meridian 2216 ACD-1 Telephone with Data	NTZK22xxyy NT2K18xxyy NT9K18xxyy	M3900 Digital Telephone sets

Meridian 2216 ACD-1 Telephone with MCA Data	NTZK22xyyy NT2K18xyyy NT9K18xyyy	M3900 Digital Telephone sets
Meridian 2216 ACD-2 Basic Telephone	NTZK23xyyy NT9K18xyyy	M3900 Digital Telephone sets
Meridian 2216 ACD-2 Telephone with Data	NTZK23xyyy NT9K18xyyy	M3900 Digital Telephone sets
Meridian 2216 ACD-2 Telephone with MCA Data	NTZK23xyyy NT9K18xyyy	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone, Basic	NTZK16xyyy NT2K16xyyy NT9K16xyyy	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Data	NTZK16xyyy NT2K16xyyy NT9K16xyyy	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with MCA Data	NTZK16xyyy NT2K16xyyy NT9K16xyyy	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Display	NTZK16xyyy NT2K16xyyy NT9K16xyyy	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Display and Data	NTZK16xyyy NT2K16xyyy NT9K16xyyy	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Display and MCA Data	NTZK16xyyy NT2K16xyyy NT9K16xyyy	M3900 Digital Telephone sets

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