

**Manufacture Discontinue**

**Bulletin:** MD-2004-0004-Global

**Issue:** 1.0

**Date:** January 9, 2004

## **Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616)**

***This notice does not include the M2016S Secure set***

**Manufacture Discontinue Notice Date: December 2003**

<b>Last Time Order Date:</b>	October 2004
<b>Last Time Ship Date:</b>	December 31, 2004
<b>Manufacture Discontinue (MD) Date:</b>	Q4 2004
<b>End of Life (EOL) Date:</b>	Q4 2007
<b>Last Supported Software Release:</b>	Full feature support – Succession 3.0 Maintenance support – Applicable software Release at the time of EOL
<b>Market Regions Affected:</b>	Global

### **Introduction**

This bulletin provides notification of the pending Retirement (or Manufacture Discontinuance) the \*Meridian Digital (Modular) telephone series. These sets have also been known as the Aries line and, more recently, as the M2000 series (not to be confused with the previous M2000 line of M2009, M2112, M2018 sets that have already reached End-of-Life). The Meridian Digital (Modular) series of phones were originally launched in 1989 and have enjoyed a 15 year lifespan. These sets have proven to be a popular and reliable series in the field. As part of the commitment to its Evergreen investment protection philosophy, Nortel Networks has provided full support on these sets on every software release since introduction

Due to their long lifespan, some hardware components are now reaching obsolescence and Nortel Networks may not be able to guarantee availability of these sets, or the quality of sourced components, into the future. Nortel Networks is therefore providing notice that the Meridian Digital (Modular) series of digital sets will be retired from their respective price catalogs in October 2004 and will not be available for purchase from Nortel Networks after that time. Repair and Replacement service (chargeable) will remain in effect during the retirement period.

The normal retirement period for telephone hardware is three (3) years from the date of retirement to end-of-life. The Meridian Digital (Modular) telephone series is targeted to move

into End Of Life status no later than Q4 2007. Upon End of Life, repair and replacement service will no longer be available.

NOTE – Specific models of Meridian Digital (Modular) sets have already been retired in certain market Regions, notably EMEA. This Bulletin announces the minimum global life cycle rating for this product and does not supercede any previous Regional actions. Please check with your local Nortel Networks representative if you require further clarification.

NOTE – the M2016S Secure set is currently excluded from this Notice of Manufacture Discontinue. The M2250 Console is also not included in this retirement action.

## **Definitions**

**Manufacture Discontinue Definition** – This notice serves as formal communication of Nortel Networks’ intent to manufacture discontinue (MD) the product(s) noted. No further orders will be accepted as of the date shown above. The MD of these products should not be interpreted as the discontinuance of any Nortel Networks agreements to support the existing field population. Services to the existing product base will continue to be provided until the End of Life (EOL) date shown above.

**End-Of-Life Definition** – This notice serves as formal communication of Nortel Networks’ intent to end the life of the product(s) noted. No further support will be provided. Emergency recovery and/or upgrades may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOL.

## **Product Overview**

Product Description	Product Engineering Code (PEC)	Replacement Product Description
Meridian 2006 Single Line Digital Telephone	NTZK06 NT9K05	M3900 Digital Telephone sets
Meridian 2006 Digital Telephone with Data	NTZK06 NT9K05	M3900 Digital Telephone sets
Meridian 2006 Digital Telephone with MCA Data	NTZK06 NT9K05	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone, Basic	NTZK08 NT9K08	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone with Display	NTZK08 NT9K08	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone with Display and Data	NTZK08	M3900 Digital Telephone sets
Meridian 2008 Standard Business Telephone with Display and MCA Data	NTZK08	M3900 Digital Telephone sets
Meridian 2008HF Standard Business Digital Telephone, Basic	NT9K08	M3900 Digital Telephone sets

Meridian 2008HF Standard Business Digital Telephone with Display	NT9K08	M3900 Digital Telephone sets
Meridian 2216 ACD-1 Basic Telephone	NTZK22	M3900 Digital Telephone sets
Meridian 2216 ACD-1 Telephone with Data	NTZK22	M3900 Digital Telephone sets
Meridian 2216 ACD-1 Telephone with MCA Data	NTZK22	M3900 Digital Telephone sets
Meridian 2216 ACD-2 Basic Telephone	NTZK23 NT9K16	M3900 Digital Telephone sets
Meridian 2216 ACD-2 Telephone with Data	NTZK23	M3900 Digital Telephone sets
Meridian 2216 ACD-2 Telephone with MCA Data	NTZK23	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone, Basic	NTZK16	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Data	NTZK16	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with MCA Data	NTZK16	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Display	NTZK16	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Display and Data	NTZK16	M3900 Digital Telephone sets
Meridian 2616 Performance-Plus Telephone with Display and MCA Data	NTZK16	M3900 Digital Telephone sets

Customers also have the option of adopting IP Telephone solutions with Nortel Networks i2000 series portfolio. The i200x series of IP Telephones delivers the rich feature set of the M3900 series in tandem with benefits in administration (simpler adds, moves and changes with IP Phones) for reduced costs. The i200x series of IP Telephones also offer customers the ability to deliver new and valued services to users.

### **Software Dependencies**

During the period of Retirement (MD), telephone sets are fully supported on all applicable software releases (Current, Active and Sustained releases) until the telephone sets are deemed End-Of-Life. Customer Support is available for these sets. Repair and replacement service (chargeable) is also available.

All feature functionality is expected to be retained at the same level as was valid at the time the sets were Manufacture Discontinued. Any new feature functionality introduced by system software after the time of set Retirement will not be designed to function on the MD'd sets. Technical support for any such new functionality will not be provided on MD'd sets.

NOTE – the recommended Digital set replacement is the M3900 series. The M3900 sets were first introduced and supported on X11 Release 24.24 / 24.25, however Release 25 software is recommended. While the minimum recommended release is 25.10 or, in Regions where it was

introduced, Release 24C (25.08) - to obtain full M3900 feature functionality, Release 25.40B, or later, is recommended. In addition to delivering M3900 Phase 3 feature developments and fixes, this level of software provides the ability to download new versions of M3900 firmware to the switch/server when such firmware is made available.

Prior to MD of the Meridian Digital (Modular) telephone series, Release 24 will have also moved into Retirement (October 2004). All previous X11 software releases will be in End-Of-Life status. Therefore, customers requiring support must reside on X11 Release 25 (Release 25.40B recommended) or Succession 3.0 Software. At this level, they will be able to deploy the latest versions of M3900 sets and firmware. Customers seeking to deploy i200x series of IP Telephones must reside on X11 25.30 or later software.

### **Alternative/Replacement Products/Solutions**

Please see the table in the above Product Overview section for recommended Digital set replacement products.

### **Related Product and Sales & Marketing Bulletins**

Bulletin P 2003-0304-Global - Life Cycle Management Practice, September 2003  
Bulletin MD-2004-0001-Global - Generic X11 Release 24 – Notice of Retirement, Dec. 2003  
EMEA Bulletin (number TBD) - Digital Telephone Notice of Retirement, December 2003  
Bulletin P-2002-1545-EMEA – Meridian Modular Terminals End-of-Life, September 2002  
Bulletin EOL-2002-1520-EMEA - Meridian 1 Consoles, Terminals, and EPE Hardware, Aug. 2002  
Bulletin 2002-089 – Notice of End-Of-Life Enhanced Peripheral Equipment (EPE), June 2002  
Bulletin AP PM 2003-068 – Life Cycle Management Practice, 2003  
Bulletin AP PM 2002-45 – Notice of End Of Life (EOL) - Peripheral Equipment/Enhanced Peripheral Equipment (PE/EPE), 2002

### **Customer Actions**

Customers are advised to upgrade their affected hardware and applicable software to ensure full supportability.

For more information, please contact your Nortel Networks account representative. Content herein is not intended to supercede existing customer contractual commitments.

\* Nortel Networks, the Nortel Networks logo, the Globemark and Meridian 1 are trademarks of Nortel Networks.

Nortel Networks is an industry leader and innovator focused on transforming how the world communicates and exchanges information. The Company is supplying its service provider and enterprise customers with communications technology and infrastructure to enable value-added IP data, voice and multimedia services spanning Wireless Networks, Wireline Networks, Enterprise Networks, and Optical Networks. As a global Company, Nortel Networks does business in more than 150 countries. More information about Nortel Networks can be found on the Web at [www.nortelnetworks.com](http://www.nortelnetworks.com).