

May 20, 2002

Discontinuance of Manufacture - Network Services Division (NSD) and Traffic Operator Position Systems (TOPS) products

Due to multiple component obsolescence issues and a manufacturing facility shutdown by one of our supply partners, Nortel Networks can no longer accept new production orders on many NSD and TOPS terminal products. These include the Line Test Cabinet (LTC), Remote Test Unit (RTU), Digital Remote Test Unit (DRTU), Enhanced Subscriber Test Unit (ESTU), Digital Facility Monitoring System (DFMS), some versions of the Digital Test Head (DTH)/Remote Office Trunk & Level tester (ROTL), and TOPS terminals. Most of these products have had very low volumes for several years.

Manufacture Discontinue Definition

This manufacture discontinuance (MD) notice serves as formal communication to customers, documenting the effective change of product status and the resultant cessation in accepting new orders. The MD of these products should not be interpreted as the discontinuance of any Nortel Networks agreements to support the existing field population. Services to the existing product (including hardware repair) will continue to be provided until the End of Life date of the product.

Affected Products

This notice of MD applies to all remaining active product codes beginning with NT0J, NT1J, NT3J, NTAN and NT7F with the exception of the following DTH/ROTL products: NT7F23AB, NT7F25AB, NT7F26BA, NT7F29AA, NT7F30AA, NT7F30BA, NT7F30CA and NT7F32AA. Also, the NTAN61AA TollGrade DMU remains available as part of the Nortel Networks Access Care solution. Several functional alternatives are recommended below.

Replacement Products

TOPS terminals are replaced by the Intelligent Work Station (IWS) platform.

Trunk and line test functionality will now be offered via remaining DTH-ROTL codes, Maintenance Trunk Module (MTM) packs, the Access Care OEM TollGrade solution or other external 3rd party solutions. Nortel Networks Sales Engineers will custom-configure line and trunk test capabilities per customer need and preference.

Effective Date

Due to the immediate supply issues referenced above, this MD is effective May 30th, 2002.

Last Order Information

No additional hardware will be manufactured for these products. Critical needs, which cannot be reasonably addressed with the recommended functional replacements, will be addressed, on a best effort basis, through use of both new and refurbished stock on hand.

Forecast End of Life (EOL) Date

Barring unforeseen support issues, Nortel Networks intends to provide support for these products until May 2007. The products are forecast to reach "End of Life" status at that date.

For further information please contact your Nortel Networks sales representative or call 1-800-4NORTEL to obtain a sales contact.