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## **RedSky Technologies Becomes Nortel Developer Partner**

### ***RedSky's E911 Manager™ Attains Nortel Compatible Product Designation***

**CHICAGO** – RedSky Technologies, a leading provider of E911 location information management solutions, today announced that it has achieved the status of Developer Partner in the Nortel Developer Program. Through this program, RedSky and Nortel will work closely to identify, deliver, and promote enhanced solutions for mutual customers. Redsky's E911 Manager™ has been certified as compatible with Nortel's Communication Server 2100 and Nortel's Communication Server 1000.

RedSky's award-winning E911 Manager version 5.4.1 was tested in Nortel lab facilities and verified as compatible with Nortel's Communication Server 2100 release SE10 and with Nortel's Communication Server 1000 release 5.0. By focusing on products that bear the Nortel Compatible Product brandmark, such as E911 Manager, customers may realize a reduction in total cost of ownership, as these products have been verified to use established, supported Nortel interfaces and integration specifications.

E911 Manager provides automated, end-to-end E911 location management and 9-1-1 call routing information to the Nortel Call Server. For Communication Server 2100, E911 Manager uses Nortel programming interfaces to establish real-time communication between the RedSky and Nortel platforms. RedSky's solution tracks IP phone movement in real time and provides Communication Server 2100 with updated 911 call routing and emergency number information while delivering complete location record management and automated updates to local

automatic location identification (ALI) databases. E911 Manager also supports real-time notification of 911 calls to enterprise administrators.

On the Communication Server 1000 platform, a specialized Command Line Interface developed for external Discovery Managers allows E911 Manager to obtain data from the switch. Emergency Onsite Notification is also a component of this solution.

Communication Server 2100 and Communication Server 1000 are highly capable Unified Communications platforms for the largest government, education and commercial enterprises,” said Robert Kimble, RedSky director of Business Development. “We are bringing the latest E911 technology to these platforms to support multiple installation scenarios. Whether users are mobile or static, IP or digital, branch office or main office, E911 Manager automates E911 across the enterprise.”

The Communication Server 2100 is a large-scale enterprise converged solution based on its carrier derivative, the Communication Server 2000, which is deployed and proven in the world's leading service providers' networks. The Communication Server 2100 addresses the needs of demanding large enterprises and the US Federal government with a highly scalable converged solution deploying a “best of all worlds” philosophy. The Communication Server 2100 incorporates Nortel's leading enterprise features and applications, plus combines the carrier attributes of scalability, reliability and networking typically only found in carrier solutions.

The Communication Server 1000 is a full-featured IP PBX solution and a cornerstone for Enterprise unified communications deployments from a few hundred to several thousand users. The Communication Server 1000 provides the benefits of a converged network plus advanced applications and over 750 world-class telephony features. Fully distributed over IP LAN & WAN infrastructure with built-in reliability and survivability, Communication Server 1000 supports business-critical applications, including unified messaging, customer contact center, IVR, wireless VoIP and IP phones.

### **About the Nortel Developer Program**

The Nortel Developer Program is a co-marketing and compatibility testing program which acts as a liaison with leading independent software and hardware vendors to encourage and empower the development of innovative solutions that complement and enhance Nortel

communication platforms, including traditional telephony, IP telephony, contact centers, and converged networks. The Nortel Developer Program has established a website specifically designed to promote Nortel Developer Partners and their Compatible Products. Simply enter [www.nortel.com/developer](http://www.nortel.com/developer) into your web browser address field.

### **About RedSky**

RedSky Technologies Inc. helps large organizations of all types capture, manage and deliver the detailed location information necessary to provide effective 9-1-1 emergency response. More than 300 enterprises, including 50 *Fortune* 500® companies, rely on RedSky to automate their E911 processes. Headquartered in Chicago, RedSky has partnerships with leading telecommunications and 911 organizations to help shape 911 policy and deliver technology solutions for E911. For more information on RedSky, visit [www.redskyE911.com](http://www.redskyE911.com).

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