



Industry-leading telecom cost management software, Infortel® Select from ISI Telemanagement Solutions Attains Nortel Compatible Product Designation

SCHAUMBURG, Illinois, April 2, 2008 – ISI Telemanagement Solutions, Inc., a leading global provider of comprehensive cost management solutions for voice, data, wireless and integrated communications, and a Nortel Developer Partner, today announced that its industry-leading telecom cost management software, Infortel® Select, has successfully completed compatibility testing through the Nortel Developer Program and now carries the designation Nortel Compatible Product.

Infortel® Select version 7.5 was tested in a Nortel lab facility and is verified as compatible with Communication Server 1000 (CS 1000) E/M release 5.0. By focusing on products that bear the Nortel Compatible Product landmark, such as Infortel® Select, customers may realize a reduction in total cost of ownership, as these products have been verified to use established, supported Nortel interfaces and integration specifications.

Infortel® Select enables Communication Server 1000 users to review telecom usage and manage telecom usage costs through a single application. The solution can interface with one, or with many Communication Server 1000 systems to perform automated collection of raw call detail records (CDR). Consolidated reporting facilitates the management of all telecom expenses through a single application.

“The latest enhancements to Infortel® Select 7.5 include better management reporting, which can be accessed through the web and emailed for faster, more efficient dissemination. In addition, the CDR data collected from multiple Communication Server 1000 PBXs can now be used by Infortel® Select for call rating and allocation for multiple systems,” said Mitchell Weiss, ISI Product Manager. Mr. Weiss continued, “Infortel® Select is flexible and can be deployed as an on-site solution, as a web-based Application Service Provider (ASP), or as a fully outsourced solution. Infortel® Select can be used by Communication Server 1000 enterprises to manage telecom usage, to identify abuse or fraud, and reduce costs.”

Communication Server 1000 is a server-based, full-featured IP PBX, providing the benefits of a converged network plus advanced applications and over 750 world-class telephony features. Fully distributed over IP LAN & WAN infrastructure with built-in reliability and survivability, Communication Server 1000 supports business-critical applications, including unified messaging, customer contact center, IVR, wireless VoIP and IP phones.

The Nortel Developer Program is a co-marketing and compatibility testing program which acts as a liaison with leading independent software and hardware vendors to encourage and empower the development of innovative solutions that complement and enhance Nortel communication platforms, including traditional telephony, IP telephony, contact centers, and converged networks. The Nortel Developer Program has established a website specifically designed to promote Nortel Compatible Products. Simply enter www.nortel.com/developer into your web browser address field.

About ISI Telemangement Solutions, Inc.

Headquartered in Schaumburg, IL, ISI Telemangement Solutions, Inc. is a leading provider of solutions that optimize information, productivity, and costs involving data, wireless, voice, and IP communications. Audit, inventory, network optimization, and outsourcing services allow clients to free-up time and money to make strategic investments in IP infrastructure and applications. ISI has an international client-base and is a leader in reliably delivering and supporting quality products and services. In addition to thousands of clients that consistently rate ISI as superior in quality surveys, ISI's solutions are certified and distributed by industry leaders such as Cisco, Avaya, Nortel, IBM, EDS, AT&T, and many others. ISI facilities, processes, and data security comply with ISO 9001, SAS 70, HIPAA and other important standards. Additional information about ISI, can be found at www.isi-info.com, requested via e-mail at info@isi-info.com, or by calling (847) 995-0002.

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